



Leicester
City Council

Minutes of the Meeting of the
NEIGHBOURHOOD SERVICES AND COMMUNITY INVOLVEMENT SCRUTINY
COMMISSION

Held: THURSDAY, 6 FEBRUARY 2014 at 5.30pm.

P R E S E N T :

Councillor Cutkelvin (Chair)
Councillor Gugnani (Vice-Chair)

Councillor Bhatti
Councillor Corral
Councillor Grant

Councillor Cleaver
Councillor Desai
Councillor Naylor

Also present:

Councillor Russell – Assistant City Mayor (Neighbourhood Services)
Councillor Sood – Assistant City Mayor (Community Involvement, Partnerships and
Equalities)

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87. APOLOGIES FOR ABSENCE

There were no apologies for absence.

88. DECLARATIONS OF INTEREST

Councillor Gugnani declared an Other Disclosable Interest in that he was secretary of the Leicester Council of Faiths.

Councillor Sood also declared an Other Disclosable Interest in that she was Chair of the Leicester Council of Faiths.

89. MINUTES OF THE PREVIOUS MEETING

Members were asked to confirm the minutes of the previous meeting of the Neighbourhood Services and Community Involvement Scrutiny Commission held on 7 January 2014.

RESOLVED:

that the minutes of the meeting of the Neighbourhood Services and Community Involvement Scrutiny Commission held on 7 January 2014 be confirmed as a correct record.

90. PROGRESS ON ACTIONS AGREED AT THE PREVIOUS MEETING

Minute Item 79: Progress on actions agreed at the previous meeting held 7 January 2014:

Further training on the Citizens Advice Bureau (CAB)

The Chair announced that training sessions had been arranged at the CAB office on Charles Street. These would be held on 26 February or 5 March 2014 from 10.00am to 2.00 pm and the Chair urged members to attend if possible.

Minute item 82: 'Pass it On' Re-use trial

A report on this scheme was due to be brought back to the commission in May or June 2014.

Minute item 83: Community Governance Update

The Chair explained that she would be meeting with the Head of Community Services to arrange the visits to the groups that had entered into partnership arrangements.

Minute item 84: Ward Community Meeting Improvement Project Update

The Chair explained that it was anticipated that all members would receive a communication relating to the transitional arrangements within a few days.

91. PETITIONS

The Monitoring Officer reported that no petitions had been received.

92. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Monitoring Officer reported that no questions, representations or statements of case had been received.

93. GENERAL FUND BUDGET 2014/15 TO 2015/16

The Director of Culture and Neighbourhood Services and the Director of Environmental Services submitted a report that requested the scrutiny commission to consider the draft budget proposals for 2014/15 to 2015/16.

Members heard that the budget approved in February 2013 had included a managed reserve strategy, which was designed to help balance the budget in future years. Councillor Russell, Assistant City Mayor for Neighbourhood Services explained that the managed reserves were in place to help manage the process when deeper cuts were required. There would be further savings to make and these could be taken a step at a time by the managed reviews.

Members raised various questions relating to the budget which were answered by officers and the Assistant Mayor. The following comments were made:

- How certain could people be about the cuts that were forecast going forward after this current budget, and how did the strategy support these?
- Strong concerns were expressed at the level of cuts that were necessary because of the government spending cuts and at how they would affect some of the most deprived families in the city.
- There was a concern that there might be an increase in charges for current services delivered through the Neighbourhood Services Portfolio to cover the budget savings. It was hoped that this could be avoided.

The Assistant Mayor explained that she had considered the charges within the Neighbourhood Services portfolio; there had been small increases in some of the services charges, such as libraries and the green waste scheme, whilst trying to ensure that the universal services such as rat control remained free of charge. There was a fine balance between increasing service charges to offset the need for further reductions and raising them to a level which might prevent people from using the service altogether.

- It was recognised that a lot of the savings in the portfolio had already been accomplished.
- Concerns were expressed that the details relating to the planned reviews were as yet unclear.

The Assistant Mayor responded that the scale of the cuts required were such that it was not possible to make all the savings at the same time. Managed reviews with consultation were needed so that the reviews could be tackled in an engaged way. The reviews were listed in the report, details would be brought to scrutiny and members would have an opportunity to make suggestions. Concern was expressed from a member of the commission that the only vote that members had was at the budget debate at council. The Assistant Mayor responded that all member views were taken into account. She noted that because of the spending cuts, it might be necessary to make changes to the budget during the course of the year.

The Chair raised a query that there was no reference in the budget to the Infrastructure Voluntary and Community Sector (VCS) and Ward Community Meetings and asked that they be included in the budget in future.

The Chair concluded the discussion and commented that the steps taken in managing the reserves and not only addressing the budget once a year was a sensible approach in light of the scale of the spending cuts that were necessary.

The reviews that the commission were most concerned about related to the Infrastructure Voluntary and Community Sector and Transforming Neighbourhood Services Review (TNSR) and the commission would continue to monitor those through update reports.

RESOLVED:

- 1) that the commission note the report;
- 2) that the commission consider that the approach taken relating to managed reviews and in year budgeting to be wise and sensible;
- 3) that future reports on the budget include costs relating to the Community Involvement portfolio; including both the Infrastructure VCS and Community Ward Funds, and
- 4) that the commission continue to receive reports relating to the VCS and TNSR.

94. IMPACT OF WELFARE REFORM

The Director of Finance submitted a report that provided details of the initial six month analysis of the impact of welfare reform upon city neighbourhoods and service delivery. The Head of Revenue and Benefits presented the report and circulated an appendix which is attached to the back of the minutes. This may be viewed on line at www.cabinet.leicester.gov.uk

Alternatively a copy may be obtained by phoning Democratic Support on 0116 454 6357.

The Head of Revenue and Benefits explained that some families were already feeling the effect of the welfare reform, but it was expected that this impact would be felt even more acutely in the next year or two. The implementation of universal credit, which was designed to help buffer any adverse effects of the changes, had been delayed and would not take place until 2016/17. However Discretionary Housing Payments, which had been expected to decrease, had been maintained in order to combat this delay. The commission heard that a further report would be brought back around March time which would include an update on food banks.

A member expressed a concern that although the statistics for his ward demonstrated that residents there had been particularly badly hit by welfare reform, his case work had not increased. He expressed a hope that this meant that the information the council were sending out was reaching people in need. The Assistant City Mayor for Neighbourhood Services explained that support was focussed onto the most vulnerable families, although there was concern that some people appeared to be trying to manage and did not seek help until they had reached crisis point.

A query was raised relating to the collection of council tax and the Head of Revenue and Benefits explained that the collection rate had been reasonably robust so far, but it was recognised that the changes in welfare benefits were likely to result in a higher proportion of bad debt.

Further comments were made as follows:

- In respect of the 'Help to Work' scheme, a concern was expressed that the scheme needed to take account of people's disabilities and mobility issues.
- Statistics indicated that the number of people given sanctions or adverse decisions by the Job Centre Plus appeared to be higher in Leicester than elsewhere and the reason for this was queried. Members asked for a representative from the Job Centre Plus to be invited to a future meeting to respond to some of the questions and concerns from members.
- Concern was expressed for those families who were finding it difficult to manage because of the changes to their benefits. A member of the commission explained that he had spent several hours trying to help a family who had been without food for two days.
- Praise was given to staff in the Money Advice Service; it was acknowledged that the service made a positive difference.
- Concern was expressed at the number of cases that had been referred to the magistrates court, where families faced eviction because of rent arrears. The Assistant City Mayor explained that this issue fell within the remit of the Housing Scrutiny Commission, rather than the Neighbourhood Services and Community Involvement Scrutiny Commission. However, members heard that the council offered as much support as possible; although they could not force people to take up that help.
- A query was raised relating to the current position of the Clockwise CUBA accounts. The Head of Revenue and Benefits responded that the CUBA accounts were being promoted by the Housing Division; however it was proving difficult to persuade some people to take advantage of the scheme. Clockwise were also trying to progress the scheme to the private rental sector.

The Chair requested that council tax collection figures be brought to the scrutiny commission in June along with a report on the mapping / locality of the welfare reform support services.

RESOLVED:

- 1) that the report be noted;
- 2) that a further report, to include information relating to food banks be brought back to the commission in the very near future;
- 3) that reports be brought to the commission in June on council tax collection figures and on the mapping / locality of welfare reform support services; and
- 4) that a representative from Job Centre Plus be invited to a future meeting of the commission to provide a briefing on their service.

95. CENSUS DATA ANALYSIS

The Director of Delivery, Communications and Political Governance submitted a report that provided an overview of the Census 2011 data. The Research and Intelligence Manager presented the report and explained that further information was available on the council's website at:

www.leicester.gov.uk/research

Members of the commission praised the report and made the following comments:

- The report contained very useful information including specific data to help councillors towards a better understanding of their ward and its issues. As such it should be publicised for the public and community groups to use.
- It would be helpful for councillors to be sent data relating to the constituency, the city and their ward.
- it would also be helpful to have the data included into the councillors' guide.

RESOLVED:

- 1) that the report be noted;
- 2) the councillors be provided with information relating to the constituency, the city and their ward;
- 3) that the information be made available for the public and

community groups to use; and

4) that the data be included in the councillors' guide.

96. EQUALITIES

The Director of Delivery, Communications and Political Governance submitted a report that asked the scrutiny commission to note the way in which equalities considerations were addressed and to note that the commissions had a responsibility to pay 'due regard' to the equality implications of the decisions and recommendations they made in their reports.

The Corporate Equalities Lead presented the report and explained that the key focus of their work was to ensure that the council met its equality duties. The Chair thanked the Corporate Equalities Lead for the report and added that she believed that it was relevant item for consideration by all the scrutiny commissions.

The following comments were made:

- It was queried whether an exercise had been carried out to establish what the council were trying to change; should a benchmark be set so that achievement could be measured? Could some of the things the council do be improved to ensure that services fit the needs of local people?

The Director of Delivery, Communications and Political Governance responded that the Research and Intelligence team had been established to help provide a greater understanding of needs in the city and that such information was an important basis for any policy or service change.

- A query was raised as to how the needs of specific communities were assessed.

It was explained that the equalities team worked with and facilitated divisions assessing the implications of proposed policy and service changes on different groups of local people based on their protected characteristics, and made sure those assessments were robust and evidence based. The Assistant City Mayor for Community Involvement, Partnerships and Equalities responded that the city was very diverse with many minority communities. Consideration was given to meeting the needs of those minority groups.

It was reported that there are seven established employee groups in the local authority and they played an important role in highlighting needs and workplace issues faced by different groups of staff. The Chair added that she had attended the Equality and Diversity Launch; and that the second part had been particularly insightful as attendees had heard from representatives of the different employee groups.

A member commented that there were no electronic links on the council website to the different employee groups within the local authority. Officers explained that the groups were advertised on the council's interface and also in FACE (the staff newsletter). The Chair asked officers to double check as to how the equality groups were advertised externally.

- It was noted that the report referred to the Stonewall Workforce Equality Index which was focused on lesbian, gay and bisexual staff. It was noted that progress had been made in increasing the council's rank against the Stonewall index.
- A question was raised regarding information on the council's workforce representation in general and Members heard that in the past there had been reports relating to this.

The Director for Delivery, Communications and Political Governance explained that an annual Workforce Monitoring Report was produced and that the Vice Chair of the Overview Select Committee had very recently requested that a review be undertaken focusing on workforce representation. The Director had suggested that this report could be used as a basis from which the review could progress.

- It was noted that in some circumstances a full Equality Impact Assessment need not be undertaken and the Corporate Equality Lead confirmed that this was the case; however it was important to ensure that the processes were robust and that evidence of consideration of potential equality issues was available in the event of a challenge.

The Chair concluded the discussion and stated that she welcomed the raising of the issue which was becoming increasingly important.

RESOLVED:

that the report be noted.

97. SCRUTINY COMMISSION WORK PROGRAMME

Members considered the scrutiny commission work programme and it was noted that it would need to be amended to include the Voluntary and Community Sector Review, food banks and a report on the mapping / locality of welfare reform services. In addition, Neighbourhood Policing and the City Warden Service had been moved to the April meeting of the commission.

Members were also informed that a site visit would be organised to the new Customer Service Centre on Granby Street.

RESOLVED:

that the work programme be noted.

98. ANY OTHER URGENT BUSINESS

The Chair reminded Members that the April meeting of the Neighbourhood Services and Community Involvement Scrutiny Commission had been moved from 22 April to 9 April 2014.

99. CLOSE OF MEETING

The meeting closed at 7.45 pm

APPENDIX K WARD PROFILE OF WELFARE REFORM IMPACTS 2013/14

DATA SOURCE CIVICA AND CAPITA 2013

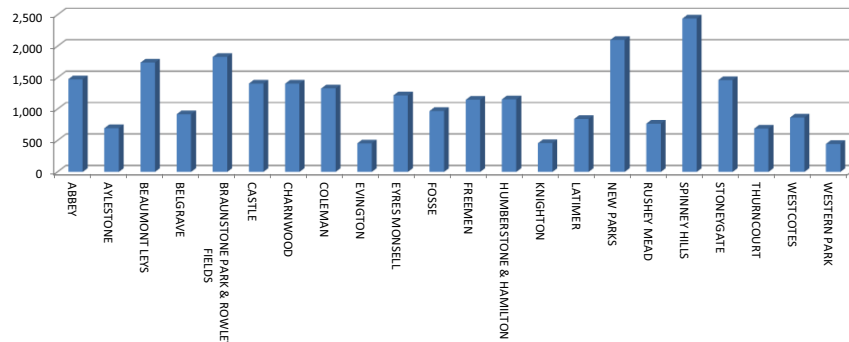
DAVID JOHNSON P.M.R.O.

COUNCIL TAX REDUCTION SCHEME - AS AT 01/10/13

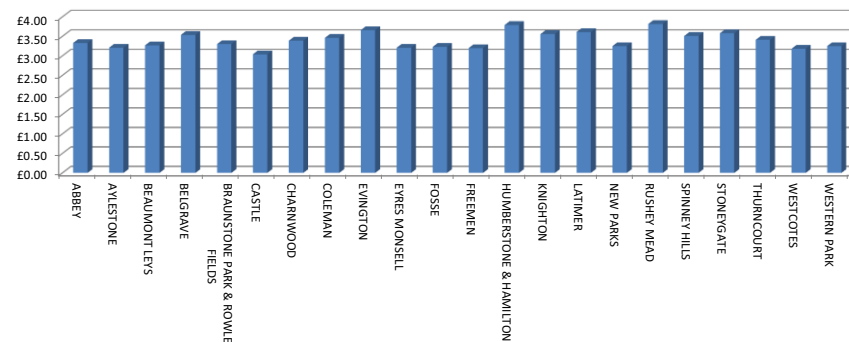
Ward	Number of Households Affected By The Change	Average Benefit Loss Per Week (£)	Total Average Loss Per Week (£)
ABBEY	1,475	£3.33	£4,911.75
AYLESTONE	696	£3.21	£2,234.16
BEAUMONT LEYS	1739	£3.27	£5,686.53
BELGRAVE	918	£3.54	£3,249.72
BRAUNSTONE PARK & ROWLEY FIELDS	1829	£3.30	£6,035.70
CASTLE	1406	£3.04	£4,274.24
CHARNWOOD	1403	£3.39	£4,756.17
COLEMAN	1327	£3.46	£4,591.42
EVINGTON	455	£3.66	£1,665.30
EYRES MONSELL	1218	£3.21	£3,909.78
FOSSIE	970	£3.23	£3,133.10
FREEMEN	1147	£3.20	£3,670.40
HUMBERSTONE & HAMILTON	1154	£3.79	£4,373.66
KNIGHTON	457	£3.56	£1,626.92
LATTIMER	842	£3.61	£3,039.62
NEW PARKS	2099	£3.25	£6,821.75
RUSHEY MEAD	769	£3.82	£2,937.58
SPINNEY HILLS	2439	£3.51	£8,560.89
STONEGATE	1461	£3.58	£5,230.38
THURNCOURT	689	£3.41	£2,349.49
WESTCOTES	866	£3.18	£2,753.88
WESTERN PARK	446	£3.25	£1,449.50
TOTAL & AVERAGE	25,805	£3.38	£3,966.45

TOTAL CT REDUCTION SCHEME LOSS AS AT 01/10/13 £2,268,810.44

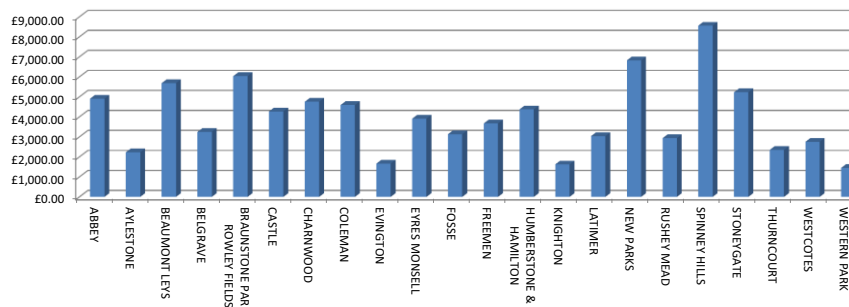
Number of Households Affected By The Change



Average Benefit Loss Per Week (£)



Total Average Loss Per Week (£)

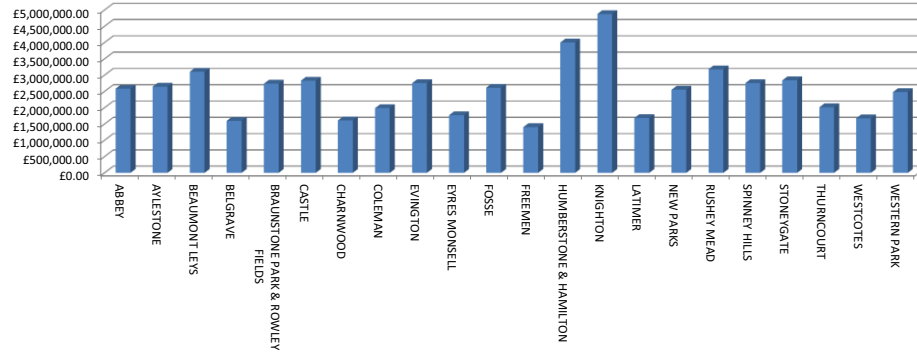


COUNCIL TAX COLLECTION/SUMMONS ISSUED - AS AT 01/10/13

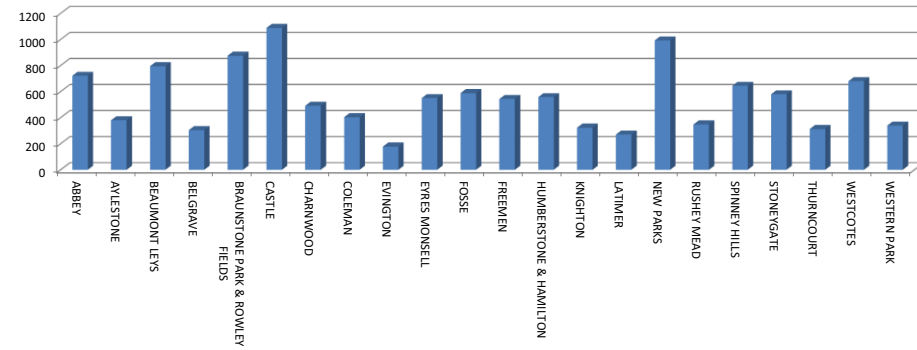
Ward	Council Tax Collected	Number of Summons Issued	Value of Summons
ABBEY	£2,585,037.29	721	£269,379.10
AYLESTONE	£2,646,623.68	380	£138,211.35
BEAUMONT LEYS	£3,102,924.41	794	£265,069.65
BELGRAVE	£1,599,756.41	304	£103,807.39
BRAUNSTONE PARK & ROWLEY FIELDS	£2,736,081.88	875	£309,998.25
CASTLE	£2,831,185.24	1088	£471,938.98
CHARNWOOD	£1,610,979.61	491	£158,786.67
COLEMAN	£1,985,478.27	403	£124,766.01
EVINGTON	£2,753,671.22	178	£73,107.75
EYRES MONSELL	£1,771,934.85	550	£189,949.28
FOSSE	£2,613,731.21	588	£257,731.95
FREEMEN	£1,402,404.07	543	£180,325.11
HUMBERSTONE & HAMILTON	£4,001,435.88	557	£239,139.13
KNIGHTON	£4,877,967.66	323	£157,923.60
LATIMER	£1,684,891.04	270	£104,967.89
NEW PARKS	£2,549,291.84	992	£328,418.92
RUSHEY MEAD	£3,180,880.75	348	£166,557.69
SPINNEY HILLS	£2,758,340.68	644	£232,278.86
STONEYGATE	£2,841,262.22	579	£223,056.44
THURNCOURT	£2,011,891.25	313	£112,940.82
WESTCOTES	£1,674,897.15	680	£323,026.86
WESTERN PARK	£2,482,108.80	339	£159,764.93
Total	£55,702,775.41	11960	£4,591,146.63

TOTAL CT CURRENT COLLECTABLE DEBT AS AT 01/10/13 £102,566,000

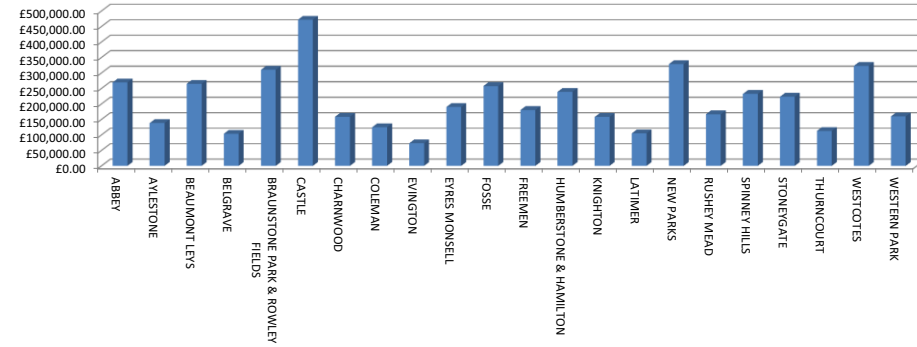
Council Tax Collected



Number of Summons Issued



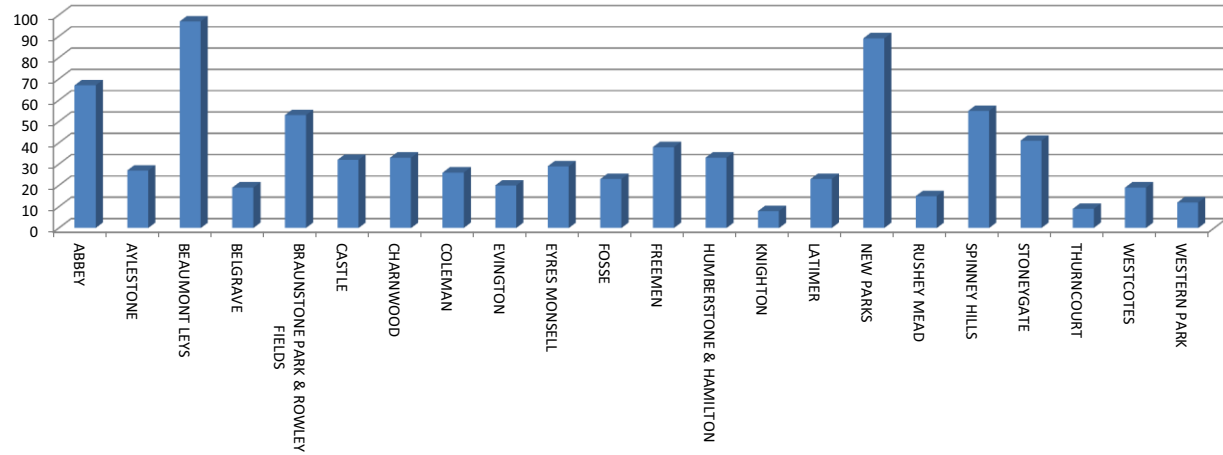
Value of Summons



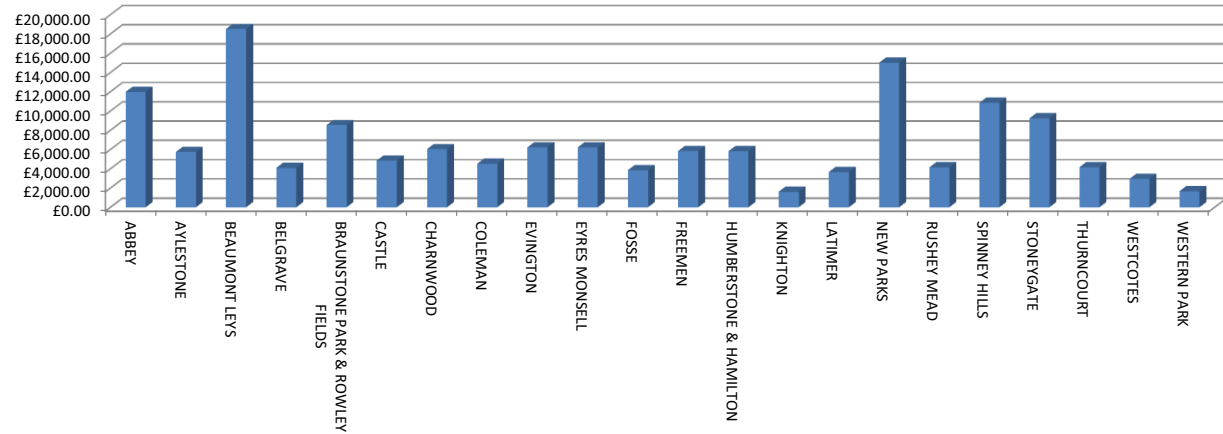
COUNCIL TAX DISCRETIONARY DISCOUNT - AS AT 01/10/2013

Ward	Number of Cases	Amount Awarded
ABBEY	67	£11,965.91
AYLESTONE	27	£5,735.88
BEAUMONT LEYS	97	£18,511.26
BELGRAVE	19	£4,092.54
BRAUNSTONE PARK & ROWLEY FIELDS	53	£8,525.56
CASTLE	32	£4,850.96
CHARNWOOD	33	£6,037.95
COLEMAN	26	£4,519.47
EVINGTON	20	£6,218.17
EYRES MONSELL	29	£6,216.62
FOSSE	23	£3,854.37
FREEMEN	38	£5,844.79
HUMBERSTONE & HAMILTON	33	£5,814.96
KNIGHTON	8	£1,610.30
LATIMER	23	£3,662.73
NEW PARKS	89	£15,004.21
RUSHEY MEAD	15	£4,138.41
SPINNEY HILLS	55	£10,844.04
STONEYGATE	41	£9,233.89
THURN COURT	9	£4,163.58
WESTCOTES	19	£2,944.50
WESTERN PARK	12	£1,670.25
TOTAL	768	£145,460.35

Number of Cases



Amount Awarded



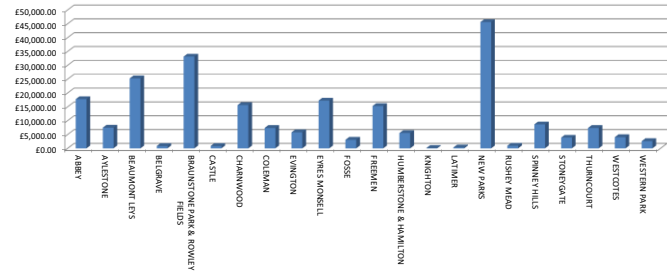
DHP AWARD - AS AT 01/10/2013

COUNCIL CASES			
Ward	Spend	Committed	Total
ABBEY	£13,329.40	£4,431.25	£17,760.65
AYLESTONE	£4,062.22	£3,383.38	£7,445.60
BEAUMONT LEYS	£17,177.22	£8,074.39	£25,251.61
BELGRAVE	£509.49	£299.70	£809.19
BRAUNSTONE PARK & ROWLEY FIELDS	£24,950.42	£8,182.67	£33,133.09
CASTLE	£525.40	£315.29	£840.69
CHARNWOOD	£10,958.77	£4,659.51	£15,618.28
COLEMAN	£6,116.78	£1,239.81	£7,356.59
EVINGTON	£4,359.41	£1,424.72	£5,784.13
EYRES MONSELL	£13,961.33	£3,266.60	£17,227.93
FOSSÉ	£2,391.13	£696.78	£3,087.91
FREEMEN	£10,736.50	£4,526.64	£15,263.14
HUMBERSTONE & HAMILTON	£4,033.12	£1,492.52	£5,525.64
KNIGHTON	£125.02	£0.00	£125.02
LATIMER	£314.70	£0.00	£314.70
NEW PARKS	£38,662.68	£6,928.03	£45,590.71
RUSHEY MEAD	£657.69	£266.47	£924.16
SPINNEY HILLS	£6,922.40	£1,801.04	£8,723.44
STONEYGATE	£2,661.90	£1,200.58	£3,862.48
THURNCOURT	£5,846.99	£1,509.92	£7,356.91
WESTCOTES	£4,041.33	£0.00	£4,041.33
WESTERN PARK	£1,138.57	£1,454.69	£2,593.26
TOTAL	£173,382.47	£55,147.99	£228,530.46

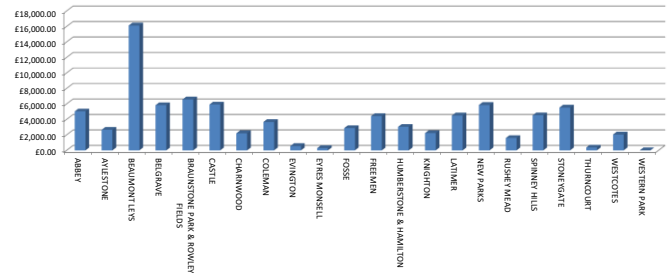
RSL			
Ward	Spend	Committed	Total
ABBEY	£3,026.72	£1,999.64	£5,026.36
AYLESTONE	£2,120.66	£534.52	£2,655.18
BEAUMONT LEYS	£11,207.52	£4,901.83	£16,109.35
BELGRAVE	£4,456.79	£1,372.22	£5,829.01
BRAUNSTONE PARK & ROWLEY FIELDS	£4,879.34	£1,683.99	£6,563.33
CASTLE	£4,242.92	£1,667.00	£5,909.92
CHARNWOOD	£1,441.57	£761.37	£2,202.94
COLEMAN	£2,224.69	£1,427.30	£3,651.99
EVINGTON	£546.29	£0.00	£546.29
EYRES MONSELL	£283.48	£0.00	£283.48
FOSSÉ	£2,149.11	£71.31	£2,220.42
FREEMEN	£3,080.61	£1,339.43	£4,420.04
HUMBERSTONE & HAMILTON	£1,882.91	£1,142.81	£3,025.72
KNIGHTON	£1,496.13	£720.13	£2,216.26
LATIMER	£3,857.18	£636.80	£4,493.98
NEW PARKS	£4,359.30	£1,507.90	£5,867.20
RUSHEY MEAD	£1,081.04	£504.39	£1,585.43
SPINNEY HILLS	£3,938.67	£580.96	£4,519.63
STONEYGATE	£4,454.73	£1,062.55	£5,517.28
THURNCOURT	£353.60	£0.00	£353.60
WESTCOTES	£1,312.83	£71.60	£1,384.43
WESTERN PARK	£0.00	£0.00	£0.00
TOTAL	£62,296.08	£23,362.26	£85,658.34

PRIVATE			
Ward	Spend	Committed	Total
ABBEY	£3,651.30	£727.28	£4,378.58
AYLESTONE	£3,834.22	£1,247.85	£5,082.07
BEAUMONT LEYS	£5,762.83	£2,051.05	£7,813.88
BELGRAVE	£2,012.35	£559.22	£2,571.57
BRAUNSTONE PARK & ROWLEY FIELDS	£4,908.60	£2,117.90	£7,026.50
CASTLE	£8,114.12	£1,076.00	£9,190.12
CHARNWOOD	£2,685.13	£0.00	£2,685.13
COLEMAN	£811.03	£0.00	£811.03
EVINGTON	£4,328.86	£0.00	£4,328.86
EYRES MONSELL	£2,433.46	£440.68	£2,874.14
FOSSÉ	£5,085.37	£982.55	£6,067.92
FREEMEN	£2,781.86	£1,005.05	£3,786.91
HUMBERSTONE & HAMILTON	£4,808.02	£344.09	£5,152.11
KNIGHTON	£1,411.14	£234.13	£1,645.27
LATIMER	£466.29	£9.20	£475.49
NEW PARKS	£5,164.80	£831.60	£5,996.40
RUSHEY MEAD	£1,453.40	£689.40	£2,142.80
SPINNEY HILLS	£3,711.81	£3,892.01	£7,603.82
STONEYGATE	£7,274.86	£7,343.86	£14,618.72
THURNCOURT	£2,904.00	£0.00	£2,904.00
WESTCOTES	£7,697.76	£1,920.34	£9,618.10
WESTERN PARK	£5,922.31	£732.52	£6,654.83
TOTAL	£87,223.52	£22,194.73	£109,418.25
GRAND TOTAL	£322,902.07	£100,704.98	£423,607.05

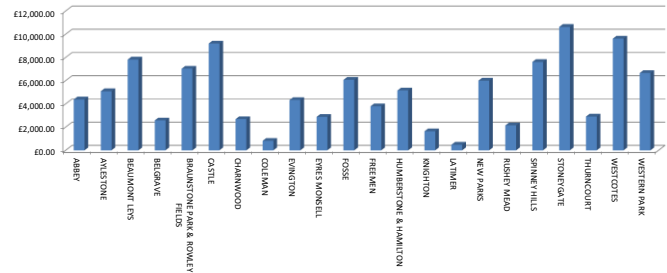
Council Cases DHP Award



RSL Cases DHP Spend



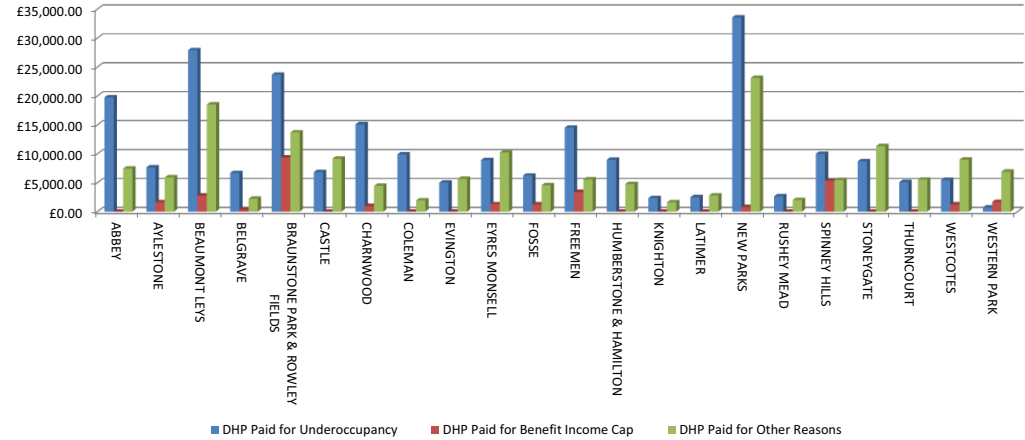
Private Cases DHP Spend



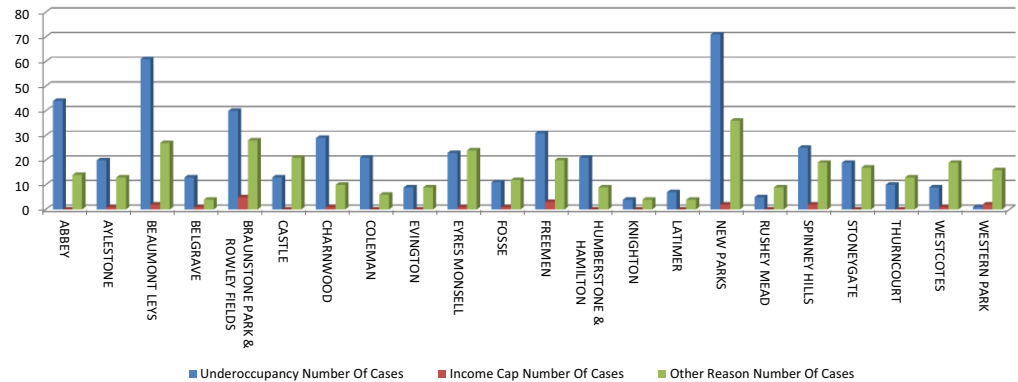
DHP PAID BY WELFARE REFORM - AS AT 01/10/2013

Ward	DHP Paid for Underoccupancy	Underoccupancy Number Of Cases	DHP Paid for Benefit Income Cap	Income Cap Number Of Cases	DHP Paid for Other Reasons	Other Reason Number Of Cases
ABBEY	£19,742.08	44	£0.00	0	£7,423.52	14
AYLESTONE	£7,633.73	20	£1,628.94	1	£5,920.18	13
BEAUMONT LEYS	£27,901.52	61	£2,780.38	2	£18,492.94	27
BELGRAVE	£6,666.41	13	£329.84	1	£2,213.42	4
BRAUNSTONE PARK & ROWLEY FIELDS	£23,673.52	40	£9,352.33	5	£13,697.07	28
CASTLE	£6,807.71	13	£0.00	0	£9,133.02	21
CHARNWOOD	£15,095.95	29	£959.73	1	£4,450.67	10
COLEMAN	£9,891.81	21	£0.00	0	£1,927.80	6
EVINGTON	£4,993.42	9	£0.00	0	£5,665.86	9
EYRES MONSELL	£8,906.20	23	£1,282.23	1	£10,197.12	24
FOSSE	£6,233.35	11	£1,243.92	1	£4,545.98	12
FREEMEN	£14,511.04	31	£3,393.33	3	£5,565.73	20
HUMBERSTONE & HAMILTON	£8,948.23	21	£0.00	0	£4,755.24	9
KNIGHTON	£2,354.66	4	£0.00	0	£1,621.89	4
LATIMER	£2,486.49	7	£0.00	0	£2,797.18	4
NEW PARKS	£33,553.67	71	£776.51	2	£23,104.14	36
RUSHEY MEAD	£2,646.10	5	£0.00	0	£2,006.29	9
SPINNEY HILLS	£9,983.90	25	£5,321.86	2	£5,441.13	19
STONEYGATE	£8,683.99	19	£0.00	0	£11,314.49	17
THURNYCOURT	£5,090.55	10	£0.00	0	£5,517.96	13
WESTCOTES	£5,464.39	9	£1,240.94	1	£8,988.53	19
WESTERN PARK	£700.16	1	£1,660.01	2	£6,887.92	16
TOTAL & AVERAGE	£231,968.88	487	£29,970.02	22	£161,668.08	334

DHP PAYMENT REASON



DHP CASES



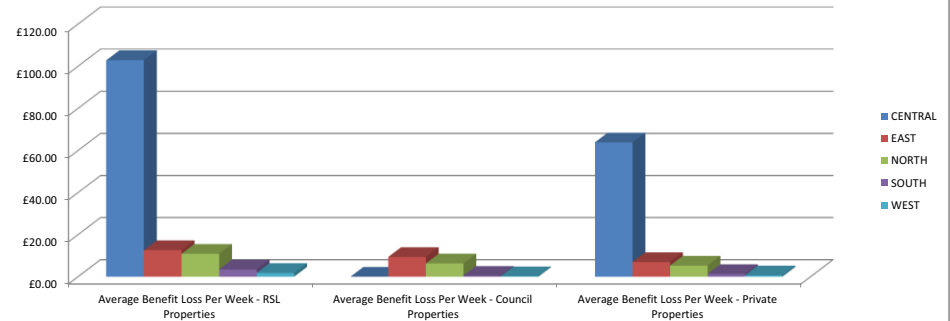
BENEFIT CAP - AS AT 01/10/13

AREA	Ward	Average Benefit Loss Per Week - RSL Properties	Number Of RSL Households Affected By Change	Average Benefit Loss Per Week - Council Properties	Number Of Council Households Affected By Change	Average Benefit Loss Per Week - Private Properties	Number Of Private Households Affected By Change
CENTRAL	CASTLE	£102.80	1	£0.00	0	£63.82	2
TOTAL & AVERAGE		£102.80	1	£0.00	0	£63.82	2
EAST	COLEMAN	£0.00	0	£0.00	0	£7.82	3
	EVINGTON	£0.00	0	£35.41	2	£51.26	1
	SPINNEY HILLS	£65.71	5	£35.71	7	£85.73	15
	STONEYGATE	£0.00	0	£80.09	2	£55.07	18
	THURN COURT	£69.02	1	£34.48	3	£85.42	2
TOTAL & AVERAGE		£22.46	6	£13.26	14	£7.32	39
NORTH	ABBAY	£0.00	0	£57.08	3	£70.32	4
	BEAUMONT LEYS	£15.64	4	£69.96	6	£86.81	5
	BELGRAVE	£0.00	0	£0.00	0	£50.54	3
	CHARWOOD	£48.47	4	£40.58	3	£83.10	8
	HUMBERSTONE & HAMILTON	£24.53	5	£23.15	3	£53.92	5
	LATIMER	£48.18	3	£0.00	0	£68.37	4
	NEW PARKS	£18.84	2	£63.28	5	£62.12	7
	RUSHEY MEAD	£24.80	1	£0.00	0	£53.52	1
TOTAL & AVERAGE		£9.50	19	£12.70	20	£14.29	37
SOUTH	AYLESTONE	£10.45	1	£28.22	2	£92.21	3
	EYRES MONSELL	£0.00	0	£62.26	4	£95.72	4
	FREEMEN	£64.64	1	£59.65	5	£96.26	1
	KNIGHTON	£0.00	0	£0.00	0	£43.99	1
TOTAL & AVERAGE		£37.55	2	£13.65	11	£36.46	9
WEST	BRAUNSTONE PARK & ROWLEY FIELDS	£57.77	3	£46.87	7	£67.66	5
	FOSSE	£72.80	3	£37.71	2	£43.39	6
	WESTCOTES	£71.01	3	£0.00	0	£59.67	3
	WESTERN PARK	£0.00	0	£85.57	1	£47.20	1
TOTAL & AVERAGE		£22.40	9	£17.02	10	£14.53	15

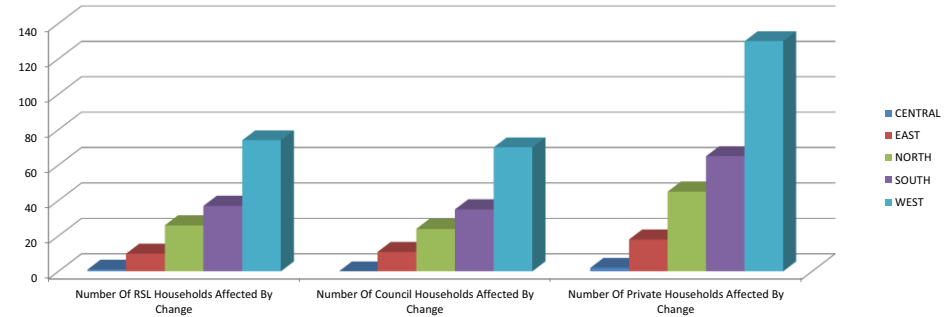
AREA	Average Benefit Loss Per Week - RSL Properties	Number Of RSL Households Affected By Change	Average Benefit Loss Per Week - Council Properties	Number Of Council Households Affected By Change	Average Benefit Loss Per Week - Private Properties	Number Of Private Households Affected By Change
CENTRAL	£102.80	1	£0.00	0	£63.82	2
EAST	£12.52	10	£9.33	11	£6.97	18
NORTH	£10.83	26	£6.23	24	£5.24	45
SOUTH	£3.41	37	£0.44	35	£1.17	65
WEST	£1.75	74	£0.23	70	£0.59	130

GRAND TOTAL & AVERAGE **£24.04** **37** **£14.85** **55** **£15.30** **102**

Area Average Benefit Loss Per Week By Tenure



Number Of Households Affected By Area

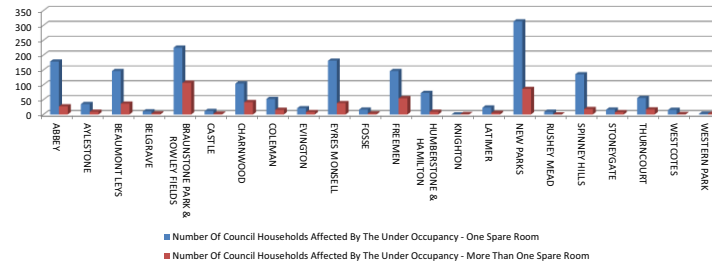


UNDER OCCUPANCY AS AT 01/10/13

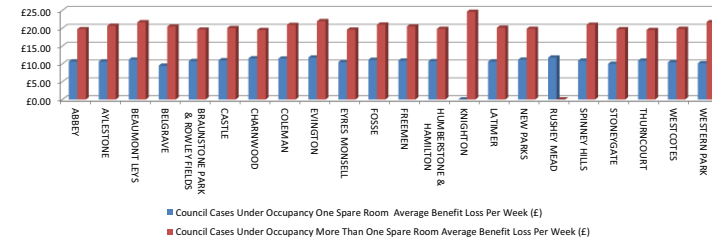
COUNCIL CASES				
Ward	Number Of Council Households Affected By The Under Occupancy - One Spare Room	Council Cases Under Occupancy One Spare Room Average Benefit Loss Per Week (£)	Number Of Council Households Affected By The Under Occupancy - More Than One Spare Room	Council Cases Under Occupancy More Than One Spare Room Average Benefit Loss Per Week (£)
ABBEY	178	£10.65	27	£19.74
AYLESTONE	35	£10.64	9	£20.65
BEAUMONT LEYS	146	£11.17	36	£21.64
BELGRAVE	10	£9.49	3	£20.42
BRAUNSTONE PARK & ROWLEY FIELDS	225	£10.75	106	£19.63
CASTLE	31	£10.99	2	£20.03
CHARNWOOD	104	£11.54	41	£19.47
COLEMAN	52	£11.49	15	£20.93
EVINGTON	21	£11.79	8	£21.95
EYRES MONSELL	181	£10.50	38	£19.58
FOSE	16	£11.13	3	£20.97
FREEMEN	146	£10.92	54	£20.48
HUMBERSTONE & HAMILTON	72	£10.73	9	£19.79
KNIGHTON	0	£0.00	1	£24.61
LATIMER	23	£10.65	5	£20.10
NEW PARKS	313	£11.17	86	£19.84
RUSHEY MEAD	9	£11.73	0	£0.00
SPINNEY HILLS	135	£10.89	18	£20.95
STONEGATE	16	£9.98	7	£19.71
THURNCOURT	55	£10.86	17	£19.50
WESTCOTES	15	£10.44	1	£16.81
WESTERN PARK	2	£10.18	2	£21.67
TOTAL & AVERAGE	1765	£10.92	488	£20.08

HOUSING ASSOCIATION CASES				
Ward	Number of Housing Association Households Affected By The Under Occupancy - One Spare Room	Housing Association Cases Under Occupancy One Spare Room Average Benefit Loss Per Week (£)	Number Of Housing Association Households Affected By The Under Occupancy - More Than One Spare Room	Housing Association Cases Under Occupancy More Than One Spare Room Average Benefit Loss Per Week (£)
ABBEY	59	£13.26	10	£22.58
AYLESTONE	24	£11.79	0	£0.00
BEAUMONT LEYS	79	£12.82	22	£23.14
BELGRAVE	63	£12.11	28	£23.46
BRAUNSTONE PARK & ROWLEY FIELDS	71	£12.62	14	£23.71
CASTLE	53	£12.67	11	£22.92
CHARNWOOD	41	£11.44	9	£21.11
COLEMAN	47	£11.77	3	£25.05
EVINGTON	1	£12.94	2	£23.15
EYRES MONSELL	12	£12.59	4	£19.68
FOSE	44	£11.92	6	£22.66
FREEMEN	35	£12.78	7	£26.04
HUMBERSTONE & HAMILTON	32	£13.06	9	£22.18
KNIGHTON	15	£12.00	3	£25.66
LATIMER	40	£13.64	8	£23.73
NEW PARKS	56	£12.34	13	£21.59
RUSHEY MEAD	7	£15.12	2	£28.27
SPINNEY HILLS	39	£11.58	14	£21.82
STONEGATE	49	£12.16	17	£26.02
THURNCOURT	2	£14.48	2	£21.15
WESTCOTES	22	£12.46	4	£25.92
WESTERN PARK	6	£12.22	3	£21.11
TOTAL & AV' TOTAL	797	£12.46	191	£23.27

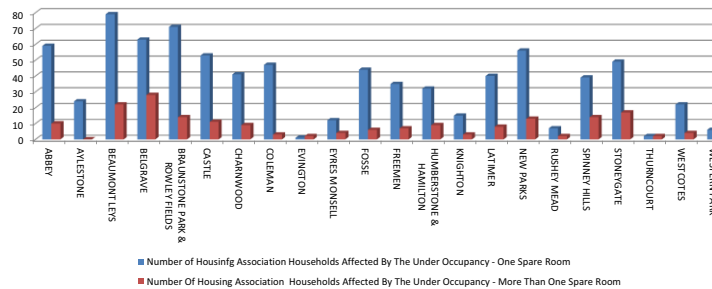
Council Cases Under Occupancy



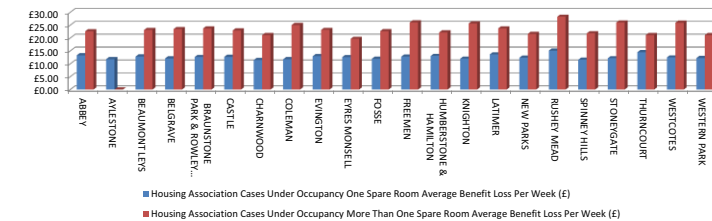
Council Cases Under Occupancy Average Benefit Loss Per Week



Housing Association Cases Under Occupancy



Housing Association Cases Average Benefit Loss Per Week

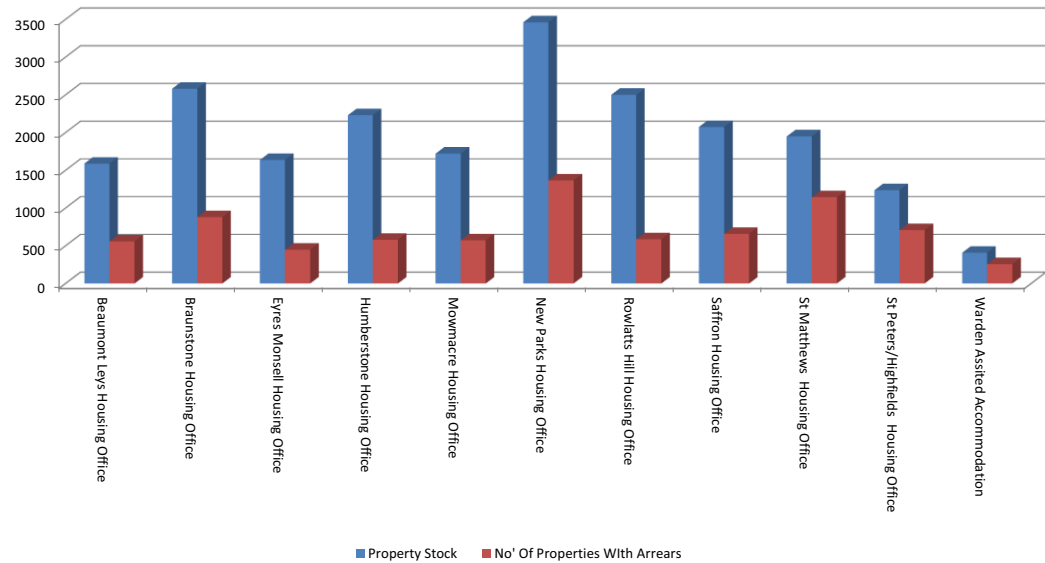


RENT COLLECTION - AS AT 31/12/2013

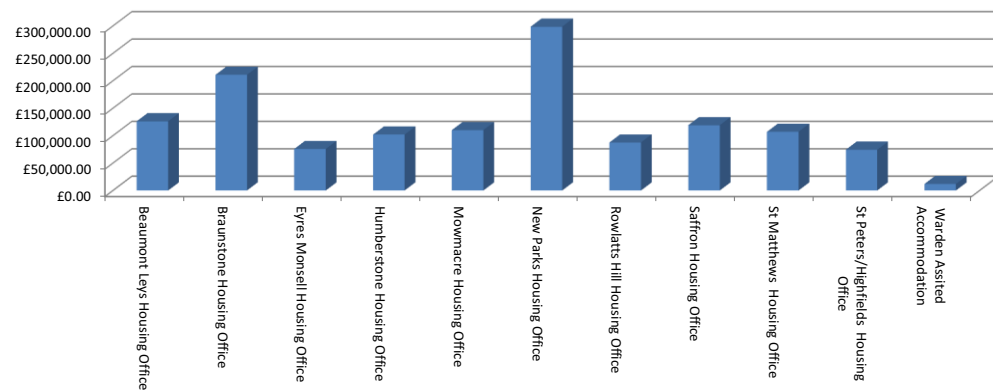
Management Area	Property Stock	No' Of Properties With Arrears	Rent Arrears
Beaumont Leys Housing Office	1589	557	£126,044.34
Braunstone Housing Office	2581	881	£210,694.83
Eyres Monsell Housing Office	1637	447	£75,663.99
Humberstone Housing Office	2228	579	£101,761.91
Mowmacre Housing Office	1720	574	£110,064.42
New Parks Housing Office	3462	1367	£298,510.55
Rowlatts Hill Housing Office	2499	585	£87,559.54
Saffron Housing Office	2074	660	£119,031.01
St Matthews Housing Office	1949	1142	£107,047.63
St Peters/Highfields Housing Office	1236	707	£74,181.96
Warden Assisted Accommodation	407	255	£11,845.46
Total	21382	7754	£1,322,405.64

The arrears data cannot be broken down into wards. This has been an historical IT issue. We are in the process of working with a new supplier, Northgate. This issue will be looked at when the new computer system is implemented in November 2014.

Property Stock & Number Of Properties With Arrears



Rent Arrears



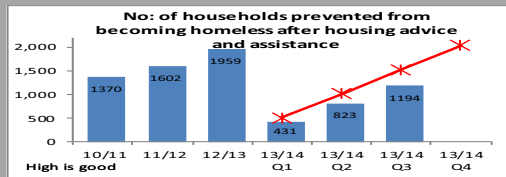
HOMELESSNESS REFERENCE GROUP AS AT 31/12/13

Since the onset of the Welfare Reform changes, Housing Options has not yet seen any significant increase in relation to the number of cases presenting as being vulnerable to homelessness as a direct result of the benefit changes.

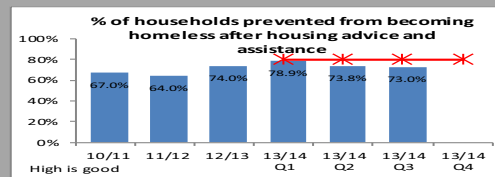
Housing Options see customers who are applying for housing or are living in the Private Sector seeking housing advice.

There has been however an increase in the last quarter of 2013 (Oct – Dec 2013) in the number of cases that the authority has accepted as statutorily homeless. This is because they have been served with a notice to end their Assured Shorthold Tenancy by their Landlord in the Private Sector. The numbers that are normally dealt with under statutory provisions is on average 2 per quarter. The last quarter of 2013 saw this rise to 9 and even though the number of cases is small the percentage increase is 350%. Although none of these cases upon investigation appear to be as a direct consequence of the Welfare Reform, it is a reflection that more Landlords are serving notices to quit in the Private Sector. Housing Options are now asking all Landlords who have served valid notices to their tenants if their reasons for recovery of the tenancies has been influenced by the Welfare Reform changes. As well as those cases, in the last quarter Housing Options also took positive action to prevent homelessness for 371 households. Of these, 48 (21%) were private tenants who had presented for advice because they felt threatened with homelessness. A further 30 were provided with alternative housing resolutions. Housing Options are currently working with 75 cases seeking help, advice and assistance. They are either living in the Private Sector and are experiencing difficulties in sustaining their accommodation or have been served with notices by their Landlords.

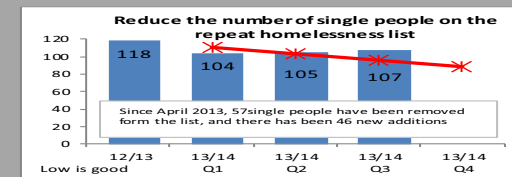
In relation to the geographical split, there is no one area where Housing Options are seeing more cases in the Private Sector approaching for assistance to prevent any threatened homelessness.



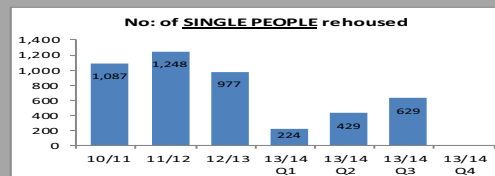
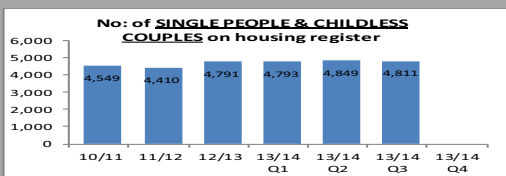
Homelessness prevented and households able to remain in existing



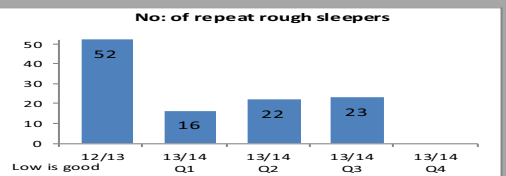
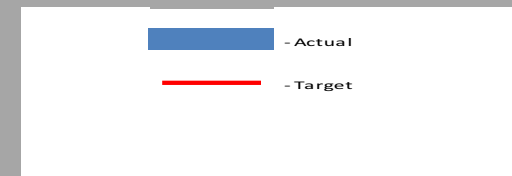
High is good



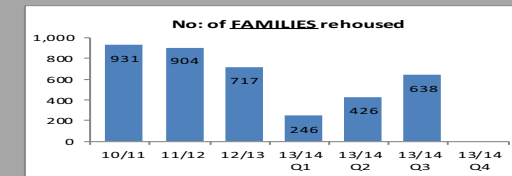
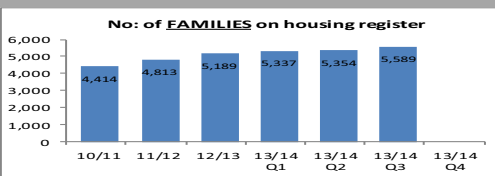
Low is good
Comprised of repeat rough sleepers, those that have had 4 or more admissions into LCC temporary accommodation in the last 2 years or



Rehoused in either LA, RSL or HomeCome properties



People who have rough slept in the previous and / or current financial year



Rehoused in either LA, RSL or HomeCome properties

All data cumulative for 2013/14